



KEY RETENTION FORM

One of our goals at Pampered Pets is to make your trips as convenient and seamless as possible. At the end of your first sit, if you are completely satisfied with the service we provide, we encourage you to sign up for our key retention feature, which will allow you more flexibility when scheduling services with us.

When Pampered Pets takes possession of your keys, they are coded so that the keys cannot be matched to your personal information. During your appointment, one key is in possession of the sitter (for access) and the other key is secured in a lockbox at our office. If we enter your house using an entry code, then the back-up key is maintained at our office.

These precautions and processes eliminate the need for us to pick up and drop off your keys after every appointment. This will not only help you, but it will enable us to provide you with exceptional care seamlessly. It will also eliminate the need for additional key pick-up and drop-off expenses. Per our Policies, we cannot mail keys.

We hope our key retention feature will provide you with a benefit that will make leaving your pets in our care that much easier. If you'd like to take advantage of our key retention feature, please sign this document and return it with your payment and invoice.

Owner Signature: _____ Date: _____

